



3 October 2011

Dear Stone Forest dealers and representatives,

As of Saturday evening we had some server problems that we are working to resolve. No data has been lost, but we do not have the ability to check orders, confirm orders, check status on orders nor inventory as well as other functions. As you know, we depend greatly on computers these days and it's frustrating to not have full access.

We are working hard to resolve this. Until then, you will not see order confirmations on orders sent in from Friday until fixed and we may not be able to answer all your questions about the status of your order. We'll do our best from paper to assist you. Thank you for your patience.

Best Regards,

Michael C

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